



# Motueka TOP 10 Holiday Park

- Swimming pool
- BBQ
- Herb Garden
- Disability access
- TV
- Clothesline
- Recycling

WiFi  
CODE #

- Key**
- Hard Powered Sites
  - Grassed Powered Sites
  - Grassed Non-powered Sites
  - Motels
  - Kitchen Cabins
  - Cabins
  - Amenities

**FREE SPA!**  
One free spa for TOP 10  
Club Members with your stay.  
**\$10 BIKE HIRE**  
for TOP 10  
Club Members.





# Motueka

## TOP 10 Holiday Park

We welcome you and we will do everything possible to ensure your stay is a comfortable and enjoyable one.

10 Fearon Street, Motueka 7120, New Zealand

T: +64 3 528 7189 / 0800 668 835

E: [info@motuekatop10.co.nz](mailto:info@motuekatop10.co.nz)

W: [motuekatop10.co.nz](http://motuekatop10.co.nz)

Join the TOP 10 Club  
and **SAVE 10%** right now!



SAVE 10% at TOP 10 Holiday Parks  
(up to \$40 per stay)



SAVE \$\$\$ everywhere with 300+  
member benefits



BIG SAVINGS on Interislander ferry  
travel and on-board purchases



BIG SAVINGS on Great Journeys  
New Zealand scenic trains



SAVE 10% at over 130 fully branded  
BIG4 Holiday Parks around Australia  
(up to \$50 per stay)

JOIN ONLINE AT [top10.co.nz](http://top10.co.nz)  
OR AT RECEPTION

## Guest Information

### After hours

Please phone 0800 668 830 from your mobile phone or push the after hours buzzer located at reception to contact the duty manager in case of an emergency or disturbance.

### Arrivals & departures

Arrivals from 2pm onwards. Balance of accounts is payable on arrival. Payment must be made for full time booked.

### Breakages

Please report any damage or breakages, so that we can repair and replace. Guests staying at Motueka TOP 10 Holiday Park take full responsibility for any damage and or/breakages incurred during their stay and will supply a credit card as security or pay a \$100 cash bond. All damage must be reported to reception during your stay. Damaged or stolen property will result in the credit card on file being charged for replacement or repairs. In the result of a room requiring excessive cleaning, a cleaning fee of \$150 will be charged to the credit card on file.

### Cancellations

**8 Feb – 19 Dec:** Reservations are only confirmed on receipt of at least one nights deposit with balance due on arrival. A refund will be given if your unit or site is cancelled at least 72 hours prior to the arrival time of 2pm on the expected day of arrival, less a \$25 administration fee. If cancelled within 72 hours of expected arrival, no refund will be entitled. If an amendment results in shortening your stay, no refund will be made, unless more than 72 hours' notice is given.

**20 Dec – 7 Feb:** Reservations are only confirmed on receipt of full payment. A refund will be given if your unit or site is cancelled at least 28 days prior to the arrival time of 2pm on the expected day of arrival, less a \$50 administration fee per unit or site. If cancelled within 28 days of expected arrival no refund will be entitled. If an amendment results in shortening your stay, no refund will be given.

### Carwash

A carwash station is available free of charge for guests use. Please use the map for car wash location.

### Conduct

To ensure that all guests have a pleasant stay we expect common sense and consideration behaviour and dress at all times. All alcohol is to be consumed on your site or in your unit. No noise between 10pm and 7am.

### Credit card

All credit charges will incur a credit card processing fee.

### Disability accessible bathroom

There is a disability bathroom located at block 1 communal facilities behind the 2 story conference and kitchen building.

### Emergency

In case of emergency dial 111 (phone located next to reception) and advise the duty manager of the situation. We are located at 10 Fearon St, Motueka.

### Fires or naked flames

Strictly no fires, charcoal BBQ's or naked flames including candles permitted in the Holiday Park. Please do not be offended if you are asked to put your naked flame out.

### Fireworks

Absolutely no fireworks are permitted in the Holiday Park. Any fireworks let off will result in immediate expulsion from the Holiday Park with no refund on fees paid.

### Laundry

There are 2 laundries located on site. Block 1 laundry is coin operated. 3x \$2.00 coins for a wash and 3x \$2.00 coins for 48 minutes of drying. Block 2 laundry is cashless using a pay as you go system through an online payment portal. \$6.00 for a wash and \$6.00 for a dry. Guests need to supply their own laundry detergent. Ironing stations are provided at both laundries. Guests use laundries and clothes lines at their own risk and Motueka TOP 10 is not liable for misplaced or stolen items.

### Local attractions

We are able to book most attractions and activities including Wine Tours in the Nelson area as well as the Abel Tasman National Park – ask us first as our local knowledge is extensive. Vehicle and luggage storage available.

### No smoking

So that all our guests may be smoke free we enforce a NO SMOKING policy in all our accommodation & communal areas. A \$200 surcharge will be applied if any evidence of smoking has occurred in a unit.

### Pets

No animals are allowed into the Holiday Park unless prior arrangement has been made with the owners. Absolutely no animals allowed in any of the accommodation. \$200 surcharge will be applied if evidence of an animal is found in the unit. Only guests staying on sites may be allowed to bring a dog with prior approval by Management at Motueka TOP 10.

### WiFi

Guest WIFI is unlimited and the 4 digit pass code can be obtained from reception. If you are experiencing connectivity issues, please type into your web browser [bbc.co.nz](http://bbc.co.nz), this will prompt the web page to appear for you to put the WIFI password in.

### Visitors

ALL visitors are to report to Reception on arrival and to pay the visitor fee. Visitors are required to leave the Holiday Park by 9pm.



Scan the QR code  
to view information  
about Park facilities  
& services